



JOB TITLE: *Food and Beverage Assistant*

Job Reference: FBFB 12/18

Job Purpose: To carry out any daily duties as required and assist in maintaining the highest standards in all aspects of Food and Beverage Service while ensuring customers enjoy a positive and high-quality experience.

The Position:

The main responsibilities for this position include:

- Consistently provide a friendly and efficient service to ensure each guest leaves with the desire to return.
- Serve and present beverages quickly and efficiently.
- Work in a professional manner
- Observe all Company and Statutory Fire and Health and Safety Regulations.
- Participate in the daily duties allocated by your supervisor or management team, ensuring all planned work is carried out to the required standards
- Take responsibility for the security and safe handling of all equipment used within the restaurant
- To have a full and complete knowledge of the menu enabling you to assist with any queries.
- Accurately take and process through the billing systems all food and beverage orders.
- Adhere to the appearance and grooming standards required at all times
- Attend any training that has been set up to aid your personal development.

Applicants must:

- Have a positive and friendly attitude coupled with an enthusiastic approach to exceeding customer expectations.
- Previous waiting experience (essential).
- Have a sense of pride in the delivery of high standards of presentation, hygiene and the Fratelli brand.
- Have strong communication skills.
- Be an excellent team worker
- Have a flexible approach to working shift patterns.

Fratelli Belfast are Equal Opportunity Employers

We reserve the right to enhance the criteria to aid shortlisting and, in the event, that we receive large numbers of applications only those that are shortlisted will be contacted.

Please be aware that by applying for this post you are consenting to Galgorm Resort & Spa processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details are available in our Job Applicants Privacy Policy available on request from our HR department.

If you are interested, please email your CV to HR@galgorm.com